OUR FINANCIAL POLICY

We are committed to providing our patients with the best possible care. Your understanding of our fees and financial policies is important to our professional relationship so please ask us if you have any questions. The University Of Michigan School Of Dentistry follows federal and state laws regulating the delivery of and payment for dental services.

In order to provide the best possible dental care at the lowest cost possible, we request that payment be made for all services as they are performed. Payment arrangements can be made for a limited number of services. Patients should visit a Patient Account Representative in the Patient Business Office (Room 1327B) once a treatment plan has been agreed upon by the provider and the patient.

Restitution of past due or bad debt amounts must be paid in full before treatment can resume. Patients are referred to a Financial Counselor before treatment is rendered. Initial visit appointments cannot be scheduled until the suspended accounts are resolved.

We accept cash, money orders, checks, Visa, MasterCard, Discover, and American Express.

Procedures requiring outside dental laboratory work must be paid in the following manner before a student is allowed to request laboratory services:

- 1/3 down payment before treatment begins (teeth prepared)
- 1/3 additional payment (or the remaining estimated co-pay after insurance) prior to the work being sent to the lab
- Remaining 1/3 due upon delivery
- A financial agreement (FA) is possible for this remaining balance in the Patient Business Office (PBO) if agreed upon in advance